

Consumer Assistance and Outreach Advisory Committee

Meeting Agenda

Wednesday, March 27, 2013 -3:00 pm

Room TBD

Call-In Information

1-888-398-6915, Passcode: 9007076

I. Review Discussion and Recommendations from Previous Meetings

II. Discuss

- Conflict of interest standards
- Cultural and linguistic competency and accessibility
- Training requirements
- Performance metrics
- Evaluation

III. Final Remarks and Scheduling for Next Meeting